

MESSAGE FROM

For Dr Morris	Name of Caller Mary Jay Jones	Rel to Pt self	Patient Mary Jay Jones	Pt Ag e 44y rs	Pt Tem p Nor mal	Message Date 2 /11 / 1966	Message Time 10:43 AM	Urge nt <input type="checkbox"/> No
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Message: I am calling for a refill of my hormone pills estradiol, 2mg, I take them once in a day. I need a 90 days' supply called in at wall mark pharmacy. Allergies
None

Respond to Phone # (818)3335595	Best time to Call 8:00 AM to 5:00 PM	Pharmacy Name / wall mark pharmacy	Patient's Chart Attache d <input type="checkbox"/> Yes	Patient's Chart # 263	Initials M.J
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DOCTOR – STAFF RESPONSE

Doctor's / Staff Orders / Follow-Up Action

After recording the information, I need to look up for more information about the patient's request and confirm the information delivered. The patient's file will provide all the other information needed for completion of the message.

The confirmation of the message, then the message will be forward to the doctor for approval of the medication.

The medicine will then be delivered to wall mark pharmacy where the patient will pick them.

Call Back <input type="checkbox"/> No	Chart Message <input type="checkbox"/> Yes	Follow Up Date 12 /10 /2020	Follow- Up Completed Date/Time 13 / 10 / 2020 10:00 AM	Respons e by 12: 00 noon
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MESSAGE FROM

For Dr Mor	Name of Caller Mary Jackson	Rel to Pt wife	Patient L. Jackson	Pt Ag e 75	Pt Tem p N/A	Message Date 12 / 23 /1944	Message Time	Urge nt <input type="checkbox"/> No
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Respond to Phone # (913) 6774200-1724	Best time to Call 8:00 AM-5:00 pm	Pharmacy Name / # none	Patient's Chart Attached <input type="checkbox"/> Yes	Patient's Chart # 625	Initials S.B
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DOCTOR – STAFF RESPONSE

Doctor's / Staff Orders / Follow-Up Action

The medical message is complex. I will listen to it again to ensure I have recorder the information correctly. Then, I will acquire the patient's file and ultra-monitor report to more understanding.

Then I will check for his appointments schedule. Then I will communicate to doctor Morris.

After confirmation from him, I will contact the patient and inform him of his expected appointment.

Later I will call Dr James office to confirm to them that contact with the patient and they should expect him.

	Call Back <input type="checkbox"/> Yes	Chart Message <input type="checkbox"/> No	Follow Up Date 12 /02 /2020	Follow- Up Completed Date/Time 13 /02 /2020 9:00 AM	Response by 10:30 am
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